

Automobile Insurance

A combination of insurance plans is recommended to protect you and others in the event of a traffic accident.

(1) Compulsory Insurance

When you purchase a vehicle or renew its inspection certificate, you must obtain compulsory liability insurance (*jibaiseki hoken*). You can obtain this insurance at the car insurance agency, car dealership, or mechanic's shop.

(2) Private Insurance

Private insurance provides compensation for damage to the property of a third party, damage to your vehicle, or injuries etc. that are not covered by compulsory insurance. The insurance agency will represent you during compensation negotiations. You can apply for this type of insurance at private insurance agencies.



Consultation and Inquiries

Name	Telephone	Hours
The General Insurance Association of Japan General Insurance Counseling and ADR Center	NaviDial (charges apply) 0570-022808 (IP phone) 03-4332-5241	Mon - Fri (Except National Holidays, Holidays and December 30 to January 4) 9:15 - 17:00 * Consultation is provided in Japanese. * You cannot apply for car insurance through this phone consultation service. To apply for car insurance, please contact a non-life (general) insurance company. Link to inquiry counters of non-life (general) insurance companies: https://www.sonpo.or.jp/about/efforts/adr/index.html